

## What is Health Through Warmth?

Health Through Warmth (HTW) was set up by npower in 2000, together with the NHS and National Energy Action (NEA). HTW operates through locally based partnerships which help vulnerable people whose health is adversely affected by cold, damp living conditions.

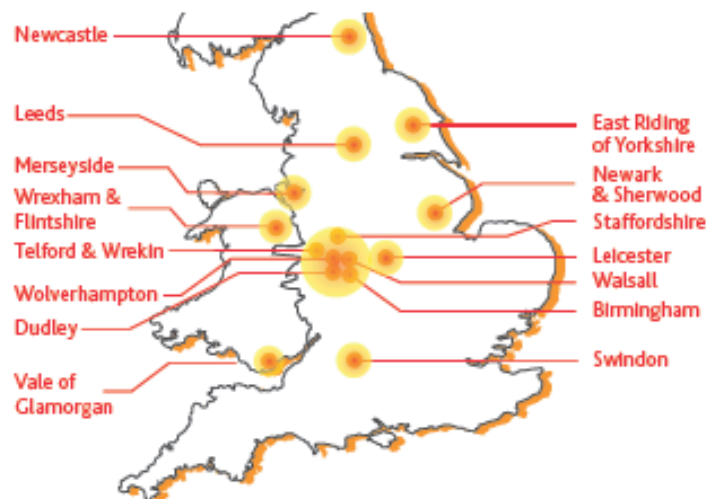
HTW aims to improve levels of warmth, comfort and quality of life by installing appropriate insulation and heating measures, along with the provision of related advice and information.

People in need aren't always aware that help exists and are often the least likely to request assistance, so free HTW awareness sessions are provided for community workers who can then refer people to the scheme.

## Health Through Warmth may be able to assist with:

- Cavity wall & loft insulation
- Boiler repair or replacement (if broken)
- Heating systems or appliances
- Energy efficiency & benefits advice
- Access to grants & other funds

## Health Through Warmth areas



## Health Through Warmth



People may be eligible for help if they meet each of the following three criteria:

- 1 They have a cold & damp related illness
- 2 They live in a HTW area
- 3 They don't have adequate heating and/or insulation

## How the scheme works

### Referrers

HTW offers awareness sessions for existing health and community workers visiting clients in their own home. These sessions enable attendees to become HTW referrers.

The topics covered help develop an understanding of the HTW scheme and the link between cold, damp housing and ill health.

### Referrals

All referrals are sent to a HTW area co-ordinator who assesses each case individually. Advice and measures offered depend on the client's needs and financial circumstances.

### Funding

Where possible, HTW accesses national and local grants schemes. If clients aren't eligible for these, funds are sought from charitable organisations on behalf of individuals, and financial support may also be available from the npower HTW Crisis Fund.

[www.healththroughwarmth.com](http://www.healththroughwarmth.com)

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