

Verde Update 1

Following Lloyds Banking Group's decision to accelerate the sale of the divestment piece as agreed by the EU, Unite has carried out a number of visits to the branches currently impacted.

Unite is concerned that some members and colleagues are feeling isolated, disappointed and, in some cases, bitter as they face an unknown future. Unite members and colleagues have highlighted that some customers feel equally vulnerable.

Unite is aware that many colleagues have sought clarity as to how the Verde branches in England and Wales have been identified as in many cases there does not appear to be any transparent rhyme or reason.

Unite has called on Lloyds Banking Group to:

- Review and reduce the sales target culture in all Verde branches as the current uncertainty to colleagues and customers is not conducive to selling bank products
- Fully explain to colleagues how the LTSB England and Wales branches were identified as in scope for the Verde project
- Work closer to colleagues to ensure they feel included and more valued

Unite will continue to visit impacted branches to hear your concerns so that your voice will be heard by Lloyds Banking Group and the Verde senior management.

In the meantime if you wish to contact your union, you can do so by:

- Contacting your local rep – details at www.unitetheunion.org/lloyds
- Calling the Unite LBG helpline on 08081449595
- Emailing LBG.Support@unitetheunion.org

Remember:

- **Unite is the only union that can negotiate on behalf of Cheltenham & Gloucester colleagues**
- **Unite is the only union recognised in all areas of LTSB**
- **Unite has a workplace reps structure of 180+ to ensure your voice is heard at negotiations and consultations**

To ensure your voice is heard – JOIN UNITE. If you are interested in becoming a Verde rep, please contact your local rep for more details.

WE DESERVE BETTER