

Mr. R. James  
Regional Secretary,  
Amicus AEEU  
Swansea,  
North Hill,  
7 St James Crescent,  
Swansea,  
SA1 6DZ

Our Ref: RB/CL

24th May 2002

Dear Colleague,

**RE: Complaint from Member – Mr SJ Knight**

Please find attached self-explanatory correspondence from the above member.

Would you please investigate his comments and **reply direct** to Mr S Knight on the issues raised to try to resolve the matter.

Can you please send a copy of your reply to this office for our file.

Yours fraternally,

Robert Burford,  
Head of Training and Organisational Change