

## Unite/CPHVA members' queries about *Community Practitioner* journal

- All Unite/CPHVA members should receive their copy of the journal in the post each month
- All Unite/CPHVA members should also be able to access the online journal archive by selecting 'Journal archive' at [www.commprac.com](http://www.commprac.com) and using their Unite membership number to log in

### Unite/CPHVA member says they are not receiving their copy of the journal in the post

The member's Unite regional office needs to check their details on the membership database to make sure that:

- Their membership is active
- That they are marked specifically as being a CPHVA member
- That they are marked to receive things from Unite in the mail
- That their postal address details are correct

#### Details incorrect and amended on database

- Let the member know that they should receive future journals in the post

#### All details were correct

- Let the journal editor know so that he can follow this up with the people who compile the mailing list

#### Back issues

- If the member wants back issues and you do not have any, contact the journal editor, who will supply if these are available

### Unite/CPHVA member says they cannot access the online archive of the journal

The member's Unite regional office needs to check their details on the membership database to make sure that:

- Their membership is active
- They are using their correct membership number to log on to the online journal archive

#### Membership is active and membership number being used is correct

- Contact the journal editor so that the member's access to the online journal archive can be activated

#### Contacts

- Journal editor Danny Ratnaike – Tel: 020 7878 2404 or email: [danny.ratnaike@tenalps.com](mailto:danny.ratnaike@tenalps.com)
- Unite/CPHVA – Tel: 020 3371 2006
- Unite region contacts – see: [www.unitetheunion.org/regions](http://www.unitetheunion.org/regions)

*Community Practitioner* is the official journal of Unite/CPHVA, read by health visitors, school nurses and community nursery nurses, as well as by community children's nurses, practice nurses, district nurses, community staff nurses and other community and primary healthcare professionals