



# Breakdown and Recovery

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WEF 13th June 2010

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## **Purpose**

This document outlines the changes to the method of payment and resource provision for Breakdown and Recovery (excludes Infrastructure Team Members).

The aim is to provide a robust cost effective means of retaining one of DB Schenker's unique selling points in relation to the Network Rail contract.

There is a requirement to minimise travelling time and reduce to an absolute minimum the number of instances where a Breakdown and Recovery team arrive at a site and immediately have to take rest, due to the number of hours on duty. (This revised document does not change the need to comply with current Hidden Arrangements).

Additionally, there is also a requirement to reduce the impact of Breakdown and Recovery call out on the day to day operation of DB Schenker. This could be achieved by creating additional breakdown teams and in some cases bolstering existing teams' numbers. This may necessitate the relocation of Breakdown equipment to meet business requirements.

## **Breakdown Teams**

Breakdown teams will be made up of suitable volunteers and will be selected and suitably trained to meet the requirements of attending Breakdown and Recovery incidents.

## **Within the Business Segments**

The arrangements for on call rosters to cover derailments and serious incidents will be determined locally to ensure minimal disruption to the business.

## **Within Production Depots**

The on call arrangements for Crewe and Toton will be that staff will only be rostered on Breakdown and Recovery when they are on rest days, where this is practicable.

**\* The Serious Incident Response Arrangements remain unaffected by this document.**

## **Payments**

1. A £75 callout payment when called whilst off duty
2. If the Breakdown team member is not rostered to be on duty during the period of the call out all hours will be paid at the individual's hourly rate
3. If called whilst off duty but call runs into rostered turn of duty or prevents the taking up of a rostered turn due to taking rest, the hours of attendance will be "netted off" from each other and the balance paid at the standard hourly rate.
4. In exceptional circumstances a call out to derailment which occurs during rostered working time will receive a £15 payment. If time spent on a derailment runs beyond the shift end, hours will be paid at normal hourly rate
5. Rostering agreements to mandate those Team Members off duty to be first to be called
6. For incidents that require lodging away from home the £75 allowance will be paid on the first day and £30 per day thereafter for each additional day.

## **Examples of Payments Using Above**

(Example - Rostered Monday to Friday 0600 to 1400 hours)

- Called out on Saturday (rest day) at 0400 and works to 1200 hours  
– Paid £75 call-out payment, plus 8 hours at individual's hourly rate
- Called out on Tuesday (rostered work day) at 0400 and works on breakdown until 1200 hours, then continues normal shift until 1400 hours  
– Paid £75 call-out payment plus 2 hours at individual's hourly rate (0400 to 0600 hours), plus normal payment for rostered hours of work
- Called out on Thursday at 2200 hours and works on breakdown until Friday 0600 hours  
– Paid £75 call-out payment only and receives normal payment for rostered hours of work (8 hours worked are 'netted off' against the lost rostered Friday turn hours)
- At work on Tuesday and called to a breakdown at 1200 until 1545 hours  
– Paid £15 call-out payment, plus 1¾ hours at individual's hourly rate and full rostered shift payment
- Called out on Sunday (rest day) at 0600 and requires lodging on the Sunday night, working until 1800 hours on Monday (works 12 hours each day)  
– Paid £75 call-out payment plus 12 hours at individual's hourly rate on the Sunday, paid £30 allowance on the Monday plus 4 hours at individual's rate (1400 to 1800 hours) and receives normal payment for rostered hours of work (8 hours are 'netted off' against the Monday rostered turn hours)