



18<sup>th</sup> April 2007

To all Branch Secretaries  
Royal Mail letters

Dear Colleague

### **Traffic Measurement Managers**

You may be aware that we have been discussing with Royal Mail the issue of Traffic Measurement Managers and their roles and responsibilities in the future. The starting point for this was some unacceptable changes that had been implemented without our agreement and we had been able to deal with those.

The outcome is I believe a sensible approach and this is set out in the attached letter. However, in summary, there will be a Traffic Measurement Manager in every Mail Centre and where necessary they will be assisted by an OPG undertaking as a "Traffic Sampler". However this is only where the business investigates the opportunity to establish if the OPG is the best fit. Additionally these changes will only occur where a vacancy arises and such a vacancy will not be "manufactured".

Obviously there needs to be some local discussion to identify the best level at which the work can be done. This activity is an important one for Royal Mail and needs to be taken very seriously. Neither Royal Mail or ourselves have contemplated any of these changes being undertaken as they arise as a cost cutting exercise and we would ask branches to operate on that basis.

I attach for your information a copy of the letter from Royal Mail together with the job descriptions for the ML5 and the OPG. You will also note that there is a commitment to review the impact on the ML5 and to have the post evaluated to ensure that it remains at the correct level. Any changes or further information in this regard will be communicated when they are known.

Yours sincerely

A handwritten signature in black ink, appearing to be "Brian Scott", written in a cursive style.

Brian Scott  
**Assistant National Secretary**