



Unite in Edmund Street!

SUCCESS

**Word is spreading fast...
the rumours are true...
Unite will formally be
recognised within Cards at
Edmund Street - just as soon
as the transfer to HSBC
contracts has been
completed. This has already
been communicated to your
"People Forum" reps.
This is great news for staff.
This means that your views
can now be presented
collectively to HSBC on
issues such as pay, shifts,
allowances, breaks,
holidays, pensions, targets.
We believe that union
recognition makes it
easier for the business
to understand staff views
and concerns.**

As individuals it is difficult for us to influence large organisations and have our views seriously heard. Together in a union, we are far better equipped to be effective and to be taken seriously.

Some of you will have heard about some of the positive differences Unite have made recently in Cards. Unite was instrumental in helping deliver back pay for Cards staff over the shift allowance issue. Unite has also helped numerous Cards staff with individual issues that will always remain confidential. Now that we have formal recognition, with your support we can build on this and go even further to improve the working lives of our members in Cards.

Denise Frankham is now the JAOR. This stands for Jointly Accredited Office Representative. This means that Denise has a position of Union Rep that is recognised by both HSBC and Unite. Denise has been trained and now has formal accreditation from HSBC and Unite to officially carry out the very same role she has already been doing "unofficially" for some time!

GET INVOLVED

Unite would ideally like to have two JAORs in Cards. Please speak to Denise if you are interested in finding out more about the role. The role includes training and ongoing paid time off to undertake duties for the trade union. In the event of more than one interested member, we will conduct an election, and all Cards members will get a vote.

Or perhaps you would like to help more informally? Unite would like to establish a Union Committee for members at Cards - an informal forum for issues to be discussed. This could provide a useful bridge between the members and full time officers of the union.

THE FUTURE

The formal recognition of Unite is only the beginning. Now the work begins of working constructively and professionally with HSBC on your behalf. Like any union, yours within Cards will be effective if it is well supported. To that end, it is important that you join!

**To join us, ask Denise for a form, ring us on 0121 569 8900, or join online at www.unitetheunion.com
I will be making an official visit to Cards soon, and am already looking forward to talking to as many members of the Unite trade union as possible.**

Working for you in HSBC Cards
Rick Coyle, Unite Regional Officer